

Royal Throne March 2022



Behavioral Health: Treatment and Prevention

New Opportunities’ Behavioral Health Department provides Problem Gambling and Substance Misuse Prevention and Treatment Service in five counties, including:
Audubon, Carroll, Greene, Guthrie, and Sac.

Need Help or have questions? Contact us at: 712-792-9266!

New Opportunities is a CARF Accredited Organization. A survey team from CARF International will be visiting on March 21—22nd. This survey takes place every 3 years. As a part of the survey the surveyors will interview people who received services, their family's and our staff. Questions the CARF survey team may ask include: Do we provide a clean and safe setting? Are you treated with respect? Do you receive the services you need and want? Do you take part in planning your services? Do you know where to go with questions?

What is CARF?

Commission on Accreditation of Rehabilitation Facilities (CARF) International was established in 1966 and is an independent, nonprofit accreditor of health and human services. Through accreditation, CARF assists service providers to improve the quality of their services and impact outcomes for persons served.



What is accreditation and why does it matter?

Accreditation is an impartial and independent review with a more global scope than what licensing or certification can provide. Accreditation is evidence that your organization strives to improve efficiency, fiscal health, and service delivery — creating a foundation for continuous quality improvement and consumer satisfaction.

What distinguishes CARF?

CARF accreditation is a partnership between CARF and the service providers. The survey process is a valuable resource to address many of the challenges facing providers. In addition to interviewing staff members, person served, and their families, the surveyors observe organizational practices, review appropriate documentations, answers questions, and suggest ways to improve operations and service delivery. CARF has robust standards for business practices. Known as ASPIRE to Excellence®, these standards support organizations’ efforts to build their foundations and sustain and grow their business.

