Iowa Community Action Agency

New Opportunities is one of 16 Community Action Agencies serving the state of Iowa. Iowa's Community Action Agencies are locally-based private, non-profit organizations that network with a wide-array of local organizations to enhance the opportunities for low-income Iowans (children and families) to meet basic needs and develop their own capacity to do so.

Cathi is the Audubon County Outreach Center Coordinator. New Opportunities is committed to helping low-income Iowans change their lives by breaking the cycle of poverty and removing the barriers to achieve self-sufficiency.

Making a Difference

New Opportunities Audubon County Outreach Coordinator continues to help many families struggling with life challenges with multiple services.

- A widow received help with utility bills, toys for her children, food pantry and school supplies.
- An elderly couple with medical issues received a portable air conditioner.
- A newly unemployed father was given hope with leads to employment assistance, LIHEAP, clothing and food for his family.

Other services offered through New Opportunities

- Head Start Preschool
- Substance Use & Problem Gambling Prevention & Treatment
- Tobacco Use Prevention & Control
- Youth Mentoring
- Weatherization
- Child & Adult Care Food Program
- Workplace Training/Drug Testing
- Health Services
  - Women, Infants & Children (WIC)
  - Healthy Pregnancy Program
  - Adolescent Pregnancy Prevention
  - 1st Five



This institution is an equal opportunity provider.

updated 8/26

NEW OPPORTUNITIES
HELPING PEOPLE. CHANGING LIVES.

Audubon County Outreach Office



Visit or Contact Us At:

109 Tracy Street
Audubon, IA 50025
Phone: 712-563-2777 Ext. 2000
Fax: 712-563-3017

Hours:

Monday—Friday, 9am—3pm*
Closed on all Federal Holidays
*May—August, 9am—2:30pm

Website:

www.newopp.org

New Opportunities, Inc., an Audubon County partner serving families, individuals, aging adults & disabled residents.

Food

Home

Other

Special Events

Programs/Services Offered:

Food Pantry
Mobile Pantry

LIHEAP - Low Income Home Energy Assistance Program
Apply online (Nov-April):
https://liheap-apply.hhs.iowa.gov
Utility Crisis Assistance
Weatherization

FaDSS - Family Development and Self-Sufficiency: *Contact Jamie Johnston to set up an appointment*
Cell: 712-830-7294
Financial Literacy Counseling & Education: *Contact Carol Bayer to set up an appointment*
Work: 712-792-9266 Ext. 1022

Back to School Supplies
BackPack Program
Christmas Toys
Holiday Food Baskets

Support Our Programs:

Please consider supporting our program(s) through contributing:

- **Monetary donations**
- **Food donations**
- **School Supplies**

Volunteer Opportunities

- Advocacy
- Back To School Supplies (June—August)
- Backpack Program (August—May)
- Christmas Toys (November—December)
- Holiday Food Baskets (November—December)
- Office Administration (Year Round)

To Volunteer:
to promote goodness or improve human quality of life…. In return, this activity can produce a feeling of self-worth and respect. There is no financial gain involved for the individual. Volunteering is also renowned for skill development, socialization, and fun.

Please contact the Outreach Center Coordinator on how you can help.

Thank you to all of our volunteers!

For more information:

Visit our website www.newopp.org and

like us on facebook

New Opportunities Audubon County Family Development Center

LIHEAP/Utility Crisis

The 2026—2027 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season. The assistance is based on household income, household size, type of fuel, and type of housing.

INCOME MAXIMUMS FY27

Household	LIHEAP Annual 200% POV
Size	Gross Income
1	$31,920
2	$43,280
3	$54,640
4	$66,000
5	$77,360
6	$88,720
7	$100,080
8	$111,440
For households with more than eight members, add $11,360 for each additional member.	

*If transportation is an issue, please contact us regarding additional locations throughout Audubon County

Thank you for partnering with us to make a difference in the lives of the families we serve!

Audubon County Outreach Office