



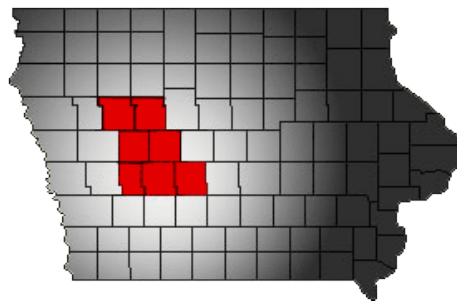
2025 Annual Report

October 1, 2024—September 30, 2025

Strengthening the



Communities We Serve



Serving Audubon, Calhoun, Carroll, Dallas, Greene, Guthrie & Sac Counties

www.newopp.org

2025 Annual Report, October 1, 2024—September 30, 2025



Words from our CEO

Happy New Year. Upon completing 2025, I extend my sincere gratitude to our dedicated staff and to our community and county partners for their continued support. Over the past year, our programs have grown and adapted to meet the evolving needs of the families we serve. Despite significant challenges and uncertainties related to federal funding and government shutdowns, our staff remained resilient, flexible, and deeply committed, ensuring that essential services continued without disruption throughout our service area.

Looking ahead to 2026, we remain steadfast in our commitment to delivering vital services, advocating for families, and strengthening the communities we serve. Thank you to our staff, partners, community members, and board members for your ongoing dedication and support. Together, we continue to make a meaningful and lasting impact.

Chad Jensen, MA, LMSW
CEO

County Office Locations

Audubon County



109 Tracy St.

Audubon, IA 50025

P: (712) 563-2777

Calhoun County



334 Richmond St.

Rockwell City, IA 50579

P: (712) 297-7721

Carroll County



23751 Hwy 30

Carroll, IA 51401

P: (712) 792-9266

Dallas County



2816 1st Ave.

Perry, IA 50220

P: (515) 465-5185

Greene County



1401 N Elm St.,

Suite A

Jefferson, IA 50129

P: (515) 386-2719

Guthrie County



400 State St.

Guthrie Center, IA 50115

P: 641-747-3845

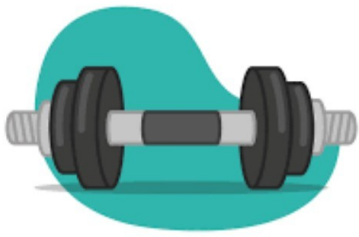
Sac County



1710 W Main St.

Sac City, IA 50583

P: (712) 662-3236



Behavioral Health



The **Behavioral Health Department** offers substance use disorder, problem gambling, and mental health treatment & prevention services in Audubon, Carroll, Greene, Guthrie and Sac Counties. Clinical Staff provided **5,215** client contacts in FY25 consisting of evaluations, individual & group sessions, drug screenings, engagement encounters, family education, and transportation services. **548** individuals served and supported in over 70 crisis events in FY25.

State Opioid Response (SOR) The SOR project aims to address the opioid crisis by increasing access to medications for opioid use disorder (MOUD) using the three FDA-approved medications for the treatment of opioid use disorder (OUD), reducing unmet treatment needs, and reducing opioid overdose related deaths through the provision of prevention, treatment and recovery activities for opioid use disorder. This program also supports evidence-based prevention, treatment and recovery support services to address stimulant misuse and use disorders, including cocaine and methamphetamine. In FY25, we met all project expectations serving **20 clients** through the SOR program. Prevention exceeded all project requirements, providing 50 trainings, reaching over **802 individuals**. In February 2023, we became a secondary distributor of naloxone. In FY25 we provided over 370 community members with life saving medication and have reached over 750 since the project began.

Workplace Training & Drug Testing To help employers understand how substance use outside of work affects work performance, our Prevention Specialists provide employers with training and support in making healthier workplaces, providing guidance on creating and implementing Drug Free Workplace policies, as well as Tobacco/Nicotine Free Policies, at no cost to the employer. Training can also be provided to employees. New Opportunities Prevention Services also offers Pre-Employment, Post-Accident, Reasonable Suspicion, and DOT drug-testing services at our site or yours (fees apply). Prevention provided **253 drug test services** in FY25.



Prevention provides programs to the community to protect individuals from experiencing problems with alcohol, tobacco and other drugs. In addition to our 7 county service area, New Opportunities provides Tobacco Community Partnership services to Buena Vista, Crawford, Shelby, Ida, and Monona counties.

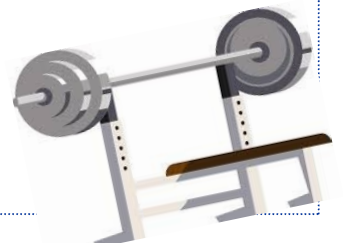
New Opportunities, Inc. is a safety net service provider in Iowa’s Behavioral Health Service System funded by Iowa HHS and the U.S. Dept. of Health and Human Services Substance Abuse and Mental Health Services Administration (SAMHSA).

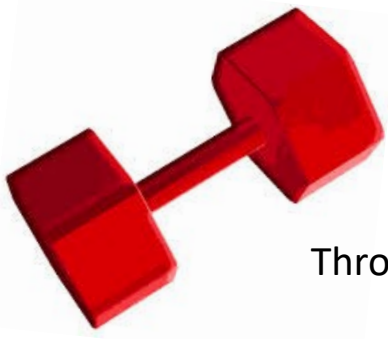
Financial Literacy: Our counselor met with **221** individuals and **71** families to teach them about building financial security!

Mentoring New Opportunities Mentoring Programs are certified by the Iowa Mentoring Partnership (IMP). In FY25 we had **29** mentees and **27** mentors involved in the program.

The Mentoring program needs more mentors!

Audubon 1; Carroll 9; Greene 5; Guthrie 1; Sac 5





Development



Throughout FY25, Audubon, Calhoun, Carroll, Guthrie, & Sac Counties provided food pantries for **3,239** households.

Utility Assistance

Is offered in all 7 counties through the Outreach Centers. Utility assistance includes Low-Income Home Energy Assistance Program (LIHEAP) and crisis assistance for households facing utility disconnects. The Outreach Offices also offer mobile LIHEAP clinics that reach clients that are not able to drive to their local outreach offices.

- ◆ The LIHEAP program served **3,391** households granting **\$1,654,240** in assistance.
- ◆ Crisis Assistance served **487** households and provided **\$269,268** to avoid disconnection.



Outreach Projects

New Opportunities Outreach Offices in Audubon, Calhoun, Carroll, Dallas, Greene, Guthrie, and Sac Counties offer hope and encouragement for low-income families to succeed through available resources throughout the year.

- ◆ Backpacks are packed and ready to be distributed to help children start the school year equipped and ready to learn. A total of **520** students received Back-to School Supplies.
- ◆ Food packages are offered seasonally, provided through local community support. A total of **541** Households received a food package.
- ◆ During the holiday season, each outreach office collaborates with local resources and Toys for Tots to distribute Christmas gifts to eligible, low-income families in their counties. A total of **1,438** children received gifts.



FaDSS

Family Development & Self-Sufficiency (FaDSS) Program provides support and advocacy to low-income families. The FaDSS program served 61 families in an eight-county service area of Audubon, Boone, Calhoun, Carroll, Dallas, Greene, Guthrie and Sac Counties.





Weatherization



The **Weatherization Department** works with low-income families to help reduce their energy usage by improving the energy efficiency of their homes. Weatherization services are at no cost to the families.



The Weatherization department completed Weatherization on **47** homes in Audubon, Calhoun, Carroll, Crawford, Dallas, Greene, Guthrie and Sac counties in FY25.

Replaced **6** Furnaces

Installed **155** Smoke Alarms

Installed **108** Carbon Monoxide Detectors

Replaced **6** Water heaters

Installed **4** Exhaust Fans

Installed **13** LP Alarms



Head Start



Head Start (HS) and Early Head Start (EHS) provides comprehensive services to expectant mothers and children birth to age five and their families to help them be successful.

HS provides preschool to eligible three and four year olds at no cost to families. EHS center based provides high quality care to eligible children age birth to three at no cost to families. HS preschool and EHS center based feature active learning experiences, nutritious snacks and meals, health, mental health, and oral health services, as well as family support.

New Opportunities, Inc. HS preschool is funded to serve **226 children** age 3-5 annually. In 2024-2025 HS preschool was offered in **24 classes** in 11 different centers. Six of these centers are school district partnerships. In 12 of the classes offered, enrolled children received full day preschool.

EHS center based is funded to serve **72 children** age birth to three annually. In 2024-2025, EHS center based was offered in 9 classrooms in three centers. All children enrolled in EHS center based receive full day care.

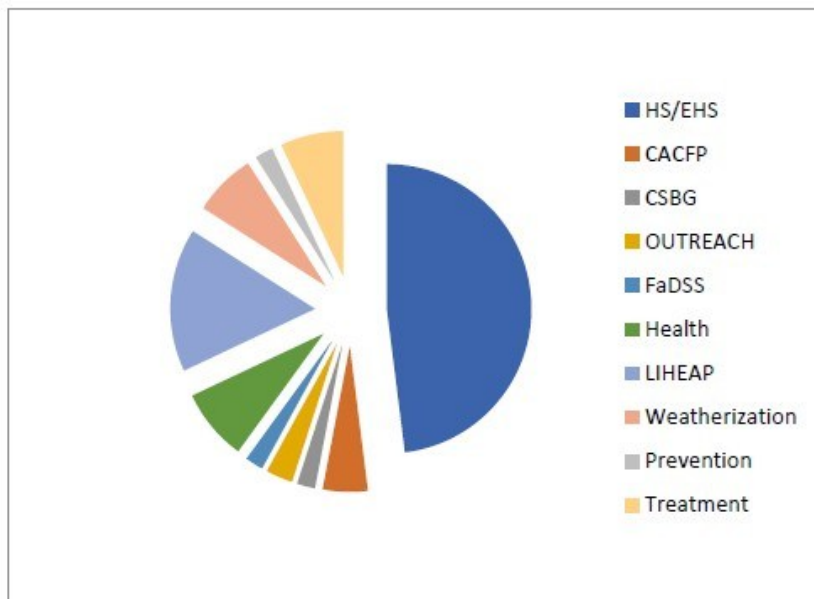
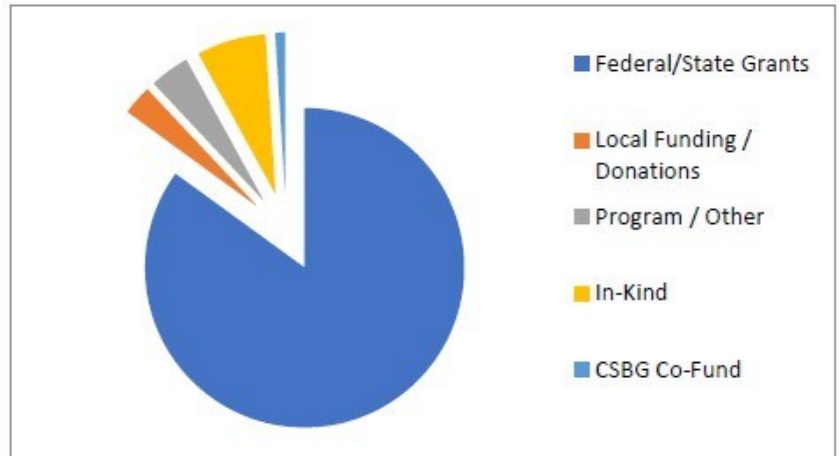
EHS home based is funded to serve **26 children** age birth to three and/or expectant mothers. EHS home based provides weekly home based visits to each enrolled participant using curriculum driven lesson plans. These visits focus on assisting parents to be their child’s first and best teacher.

Statement of Activities

FY25 Program Revenue and Expenses

FY25 PROGRAM REVENUE

Federal/State Grants	85%
Local Funding / Donations	3%
Program / Other	4%
In-Kind	7%
CSBG Co-Fund	1%
	<hr/> <hr/>
	100%



FY25 PROGRAM EXPENSES

HS/EHS	48%
CACFP	5%
CSBG	2%
OUTREACH	3%
FaDSS	2%
Health	8%
LIHEAP	16%
Weatherization	7%
Prevention	2%
Treatment	7%
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	100%